

Regional Campus, EFL University, Lucknow

REGIONAL CAMPUS
THE ENGLISH AND FOREIGN LANGUAGES UNIVERSITY

(A Central University established by an Act of Parliament)

Lucknow

RTTC Complex, Kanpur Road, Lucknow-226012

Phone: 0522-2616073

TENDER DOCUMENT

FOR

OUTSOURCED MANPOWER SUPPLY

Last Date for Submission: 06 March 2024 by 5 PM

Tender No. EFLU-Iko/Admin/F-6/2024

TENDER NOTICE

EFLU-Iko/Admin/F-6/2024

25 January 2024

Subject: Tender for of Outsourced Manpower Supply at Regional Campus, EFL University, Lucknow

Regional Campus, the English and Foreign Languages University, (A Central University established by an Act of Parliament), Lucknow invites sealed quotations for Supply of Outsourced Manpower for a period of one year from 1 April 2024, from the agency registered with UP Labour Department/ Central Labour Department and also registered with ESI and EPF with good track record (having valid license issued under the provisions of Contract Labour Regulation and Abolition Act 1970), fulfilling the terms and conditions laid down below:

Description and scope of work, Statement of wages and Profile of contractors for outsourced staff proposed to be engaged in Regional Campus, EFL University, Lucknow is attached as Annexure I, II and III respectively.

Terms and Conditions:

1. **The quotations are to be sent in two parts:**
 1. **Tender document in sealed envelope (along with copies of certificates as per checklist attached), Annexure I & Annexure III.**
 2. **Another sealed envelope containing Annexure II (Financial Bid), duly filled in, superscribed as “Annexure II”.**

The two sealed envelopes should be put in another sealed envelope which should reach the following address latest by 5 PM on 06 March 2024 by Registered post / Speed post / Courier. It may also be dropped in the Tender Box kept in the Administration Section at the Regional Campus, EFL University, Lucknow.

To
The Director
Regional Campus
The English and Foreign Languages University
RTTC Complex, Kanpur Road, Lucknow-226012

2. **DATE OF OPENING**

- a. The tenders will be opened by a committee duly nominated by the Regional Campus, EFL University, Lucknow at 3 PM on 7 March 2024 in the presence of bidders or their representatives.
 - b. If the office remains closed or is not able to function due to unexpected reasons, the tenders will be opened on the next working day.
 - c. If a representative / an authorized person of the bidder wish to attend the opening of bid, an authorization letter must be produced before attending the bid opening.
3. A non-refundable amount of Rs. 500/- (Rupees Five Hundred Only,) as tender document fee is to be remitted in the form of Demand Draft in favor of the **Director, EFL University, Lucknow Campus payable at Lucknow**. In case, tender form is downloaded from the Website the tenderer shall deposit the cost of tender document along with the submission of tender. Any tender received after the deadline for submission of bids shall be automatically rejected.
4. All the envelopes should be superscribed as **“TENDER FOR OUTSOURCED MANPOWER SUPPLY”**
5. The bidder shall quote only Service charge in **Annexure II**. Wages will be fixed by Regional Campus, EFL University, Lucknow as per rules applicable.
6. Regional Campus, EFL University, Lucknow reserves the right to disqualify such bidders who has a record of not meeting the contractual obligations against earlier contracts entered into with the Regional Campus, EFL University, Lucknow.
7. All pages of the tender are to be stamped and signed.

8. Tenders received and found deficient on account of registrations, documents or required information are liable to be rejected summarily.
9. Tender containing false, misleading information will be rejected and may also be liable for consequences for submitting false information. Incomplete quotations and the quotations received after the bid opening will also be rejected.
10. The University reserves the right to reject any quotations or to cancel the partial/whole tender procedure without assigning any reason whatsoever.
11. The contract awarded to the selected bidder is NOT TRANSFERABLE. The Bidder should have a minimum **THREE YEARS** experience in providing Manpower Supply Services to Corporate Organizations/PSUs/Government bodies/Universities. The documents submitted should clearly state that the bidder provided manpower supply service satisfactorily for a minimum period of **THREE YEARS**.
12. A Xerox copy of photo identity of the applicant (copy of Aadhar, Electoral Card, and Driving License, etc.) should be enclosed along with the quotation.
15. The bidder shall inspect the site before submitting the quotation to get fully acquainted with the scope of work as no claim whatsoever will be entertained for any alleged ignorance thereof.
16. Agencies should have Registered Office in Lucknow District. Office facility and competency of the shortlisted quotes will be verified by a committee of Regional Campus, EFL University, Lucknow
17. The bank account of the bidder, for financial transactions with Regional Campus, EFLU, Campus, shall be with a branch of a Nationalized Bank.

18. The bidder shall submit self-attested copies of the following Documents/Certificates along with the Bid Document.

- i) Copy of Labour Registration Certificate of the agency/Firm from the appropriate authority.
- ii) Experience Certificate for minimum period of 03 years from corporate Organizations/ PSUs/Government bodies/Universities.
- iii) Copy of ESI Registration and payment certificate from ESI Department Lucknow.
- iv) Copy of Employees Provident Fund Registration and payment Certificate from EPF Department, Lucknow.
- v) Copy of GST Certificate, if registered with GST authorities.
- vi) Relevant pages of the Bank Account Passbook having Account details.
- vii) Copy of PAN Card.
- viii) Any other required document.

19. Copy of Labour License shall be submitted within one month from the date of awarding the Tender.

20. The contractor shall comply with the provisions as per the Minimum Wages Act 1948, and all statutory compliance like EPF, ESI, GST and any other registration which is mandatory as per Central Govt., in force from time to time.

21. The Contractor shall ensure that the persons engaged by them are not having any adverse police records or criminal cases pending against them. Regional Campus. EFL University,

Regional Campus, EFL University, Lucknow

Lucknow shall not be held responsible for any illegal acts of Outsourced staff engaged by the Contractor.

22. Outsourced staff supplied by the contractor will be engaged as per the norms of the Regional Campus, EFL University, Lucknow.
23. The bidder shall issue ID Cards to all its personnel and provide Uniforms to Attenders. Regional Campus, EFL University, Lucknow shall issue cards for swiping for recording attendance. Payment is subject to standard deductions as per Regional Campus. EFL University, Lucknow rules.
24. The Contractor shall provide adult and skilled labour only. Employment of child labour will lead to the termination of the contract. The successful bidder shall engage only such workers, whose antecedents have been thoroughly verified, including character and police verification and other formalities.
25. Evaluation of tender will be done on the basis of the lowest rates quoted in terms subject to the fulfillment of all tender requirements prescribed herein.
26. In case if there is any difference in quote written in figure and quote written in words, then the amount written in words will be treated as amount quoted.
27. Regional Campus, EFL University, Lucknow reserves the right for termination of the contract at any time by giving one month prior notice, if the services are found unsatisfactory.
28. Regional Campus. EFL University, Lucknow reserves the right to modify the terms and conditions in the tender document as and when required.
29. The successful bidder shall pay the salaries to the personnel/staff in the first week every month and submit ESI and EPF subscription of the personnel/staff to the Administrative Section, Regional Campus, EFL University, Lucknow every successive month.

30. The contract will be awarded initially for 3 months and on satisfactory performance, it shall be extended for further 09 months. If the work is not carried out satisfactorily during the trial period or extension period, Regional Campus. EFL University, Lucknow reserves the right to terminate the contract.
 31. Both parties will be at liberty to renew the agreement on satisfactory completion of the said period on mutually agreed existing terms.
 32. Any further clarification on the document may be obtained from Administration, Regional Campus, EFL University, Lucknow, RTTC Complex, Kanpur Road, Lucknow-226012.
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Annexure I

Quotation No: EFLU-lko/Admin/F-6/2024

25 January 2024

Name of work: Outsourced Manpower Supply for Regional Campus, EFL University, Lucknow

Name of bidder:

1. General:

- a) The contract will be awarded initially for 3 months and on satisfactory performance, it shall be extended for further 09 months. If the work is not carried out satisfactorily during the trial period or extension period, Regional Campus, EFL University, Lucknow reserves the right to terminate the contract.
- b) Both parties will be at liberty to renew the agreement on satisfactory completion of the said period on mutually agreed existing terms.

2. Required Category and Description of work:

S. No.	Category	Qualification	Description and scope of work
1	Secretarial Assistant (Office)	Graduation with English typing speed 40 w.p.m. Shorthand Speed 120 w.p.m. and working knowledge of computer	
2	Secretarial Assistant (Library)	A minimum qualification of B.Lib.Sc. with experience in the library field	
3	MTS (Peon) cum Driver	(i) Preferably S.S.C with experience of office work and (ii) some experience/ knowledge of driving of car (should have driving license for L M V)	
4	MTS (Peon)	S.S.C with experience of office work	

S. No.	Category	Qualification	Description and scope of work
5	Mali	Practical knowledge in garden work and ability to read and write any one language	
6	Safaiwala	Preferably Standard IV Pass	
7	Security Guard	Standard X pass, preference will be given to Ex-Servicemen	
8	Electrician	SSC with Electrician license or ITI in Electrical Five years' experience in the relevant field.	
9	Plumber	Plumbing license with at least 5 years field experience in water supply and drainage cleaning	
10	Cook	10 th Class pass, 5 years' experience in cooking/ catering services in Students Hostel/Guest House/ Reputed hotels/Restaurants	
11	Helper Mess MTS(Hostel)	10 th Class pass, one year experience in cooking/ catering services in Students Hostel/Guest House/ Reputed hotels/Restaurants	

Office Seal

Signature:

Name of the Contractor:

Address:

Annexure II

SERVICE CHARGES	
Quote only Service Charges (in Percentage) for the works mentioned in Annexure I	_____ % (In figure)
(Wages will be fixed by Regional Campus, EFLU as per rules applicable)	_____ (Percentage in words)

Sl no	Designation	Total Wage	Employer Share			IGST As per rule	Total Pay by Regional Campus, Lucknow	Employee Share		
			EPF 13%	ESI 3.25%	Service charges in %			EPF 12%	ESI .75%	Net payment to the Employee
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)
1	Secretarial Assistant (Office)									
2	Secretarial Assistant (Library)									
3	MTS (Peon) cum Driver									
4	MTS (Peon)									
5	Mali									
6	Safaiwala									
7	Security Guard									
8	Electrician									
9	Plumber									
10	Cook									
11	Helper Mess MTS(Hostel)									

Note: The successful bidder shall pay the EMD of Rs.1,00,000/- (One Lakhs Only) before entering into agreement. The amount of EMD will be refunded to the firm on completion of the term of the agreement subject to deduction of amount against damages, if any, caused to the University.

Date:

Signature of Authorized person

Full Name

Annexure III

Quotations No: EFLU-Iko/Admin/F-6/2024

25 January 2024

Profile of Contractors Supplying Manpower

(Use this format to provide requisite details)

1	Name of the Head of Organization (Applicant)	
2	Name of the Organization	
3	Type of Organization (<i>Tick applicable and strike off not Applicable</i>)	Registered Society / Private Limited Company / Individual
4	Address	
5	Contact Person for communication	
6	Telephone No. (office)	
7	Mobile No	
8	E-mail id	
9	Educational Qualification of the Applicant / Proprietor / Partner (<i>Please attach photocopy of certificates</i>)	
10	Major works undertaken for supplying manpower (<i>separate sheet attached</i>) (Minimum experience requirement for consideration is 3 Years):	
11	Details of manpower availability	
12	PAN Number Attach copy of Pan Card	
13	Name and address of Bankers	
14	Bank account no (shall be with a branch of Nationalized Bank)	
15	IFSC Code	
16	Registration Number Details	
	ESI Registration Number (<i>Attach copy of ESI registration certificate and proof of payment certificate from ESI Dept</i>)	
	Employee Provident Fund Registration Number (<i>Attach copy of EPF registration certificate and proof of payment certificate from EPF Dept.</i>)	
	GST Registration No. (<i>Attach copy of GST Registration and proof of payment of GST.</i>)	

Details of major works undertaken by the Agency

Give details and attach copies of orders and certificate on performance obtained from the office concerned.

Sl No	Name and address of the Organization Name, designation and contact telephone number of the officer concerned	Detail regarding the contract including manpower deployed	Annual value of contract in Lakhs	Duration of Contract	
				From	TO
				DD/MM/YY	DD/MM/YY

1. I, _____ Son/Daughter of
Shri _____ Proprietor/Partner/
Director/Authorized Signatory of _____
(*Named of Firm/Agency*) sign this declaration and execute this tender
document.
2. I have carefully read and understood all the terms and conditions of the tender
and hereby convey my acceptance of the same.
3. The information/documents furnished along with the above application are true
and authentic to the best of my knowledge and belief. I/ We, am/are well aware
of the fact that furnishing of any false information/fabricated document would
lead to rejection of my tender at any stage besides liabilities towards
prosecution under appropriate law.

Signature of authorized person

Full Name

Company's Seal

Date:

Place:

The following CHECKLIST may duly be filled and enclosed along with the bid. Put a tick mark () on the correct status of enclosure and indicate the page no. at which the proof is attached.

CHECKLIST TO BE ENCLOSED ALONG WITH THE BIDS

Sl. No	Particulars	Status of enclosures		
		Yes	If yes, Indicate the page no. where it is attached	No
1	Tender document			
2	Annexure I			
3	Annexure II			
4	Annexure III			
5	Cash Receipt/DD for Tender document fee			
6	Proof of Photo identity (Aadhar, Electoral card, Driving License etc.			
7	Proof of Labour Registration Certificate of the agency/Firm from the appropriate authority.			
8	Experience Certificate for minimum period of 03years from corporate Organization / PSU/ Government body			
9	Proof of ESI Registration and payment certificate from ESI Department.			
10	Proof of Employees Provident Fund Registration and payment Certificate from EPF Department.			
11	Proof of GST Registration Certificate, if registered with GST authorities.			
12	Copy of Bank Account Passbook having Account details.			
13	Copies of certificate regarding educational qualification			
14	Copy of PAN card			